

# Key Information Document

## PURPOSE

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

## PRODUCT

The 'Lifestyle security plan' ('the plan') is manufactured by Dentists' Provident Society Limited ("Dentists' Provident"). Please visit [www.dentistsprovident.co.uk](http://www.dentistsprovident.co.uk) or call +44 (0) 207 400 5700 for more information. The Financial Conduct Authority (FCA) is the competent authority responsible for Dentists' Provident. This KID was produced on 31 December 2020. **You are about to purchase a product that is not simple and may be difficult to understand.**

## WHAT IS THIS PRODUCT?

Type	This product is a contract written under the Holloway system.
Objectives	To help replace the income you lose if you can't work because you are ill or injured and to give you a cash fund that's payable when your plan ends. The plan achieves this by providing you with regular benefit payments when on a claim and by sharing with other members any surpluses we make on our insurance and investment activities each year.
Intended retail investor	Applications for this plan are by invitation only. This plan is only available to current members of Dentists' Provident who are less than 60 years old, are allowed to practise as a dentist in the UK and are living in the UK, the Channel Islands or the Isle of Man.
Insurance benefits	The plan is a personal income protection insurance plan which pays you regular benefit payments to help replace the income you lose if you cannot work because you are ill or injured. This plan comes with a number of features to help customise it to suit your needs. Your premiums depend on the amount of your cover and several other factors such as your age, nicotine use, how you have chosen to customise your plan, whether any personal underwriting terms apply and how much you want to pay towards your participation units. The maximum amount you can pay towards your participation units depends on the number of participation units you are entitled to have, which is calculated as the value of your monthly cover divided by 10. You must hold at least 1 participation unit with each plan. You must pay your monthly premiums in full and when they are due by Direct Debit. The value of these benefits is shown in the section 'What are the risks and what could I get in return?'.
Further information	There are certain instances where we can cancel your plan and your membership before its end date. For example, if you are barred or suspended from your occupation for disciplinary reasons, you are in material breach of our terms and conditions, you are made bankrupt or make any arrangement or composition with your creditors or where you are convicted of an offence which carries a custodial sentence or one involving corruption or dishonesty such as fraud, theft, deception, misrepresentation or misappropriation of funds. You remain responsible for ensuring that your plan is and continues to be appropriate to your professional and personal circumstances and that you do not insure yourself for more than you are entitled.

## WHAT ARE THE RISKS AND WHAT COULD I GET IN RETURN?

### Risk Indicator



Lower risk ◀.....▶ Higher risk



The risk indicator assumes you keep the product for 22 years. You may not be able to end your product easily or you may have to end at a price that significantly impacts how much you get back.

The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified this product as 5 out of 7, which is a medium-high risk class. This rates the potential losses from future performance at a medium-high level, and poor market conditions will likely impact the capacity of Dentists' Provident to pay you. This product does not include any protection from future market performance so you could lose some or all of your investment. If Dentists' Provident is not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a

consumer protection scheme (see the section 'What happens if Dentists' Provident is unable to pay out?'). The indicator shown above does not consider this protection.

### Performance Scenarios

This table shows the money you could get back over the next 22 years, under different scenarios, assuming that you invest £1,000 per year. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products. The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the product. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you. This product cannot be easily cashed in. This means it is difficult to estimate how much you would get back if you cash in before the end of the recommended holding period. You will either be unable to cash in early or you will have to pay high costs or make a large loss if you do so. The figures shown include all the costs of the product itself, but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back.

<b>Investment: £117</b>	<b>Insurance Premium: £883</b>	<b>1 year</b>	<b>11 years</b>	<b>22 years</b>
<b>Survival Scenarios</b>				
Stress scenario	What you might get back after costs (£)	0	568	1,111
	Average return each year (%)	-100.00%	-14.47%	-8.19%
Unfavourable scenario	What you might get back after costs (£)	0	889	2,737
	Average return each year (%)	-100.00%	-6.31%	0.53%
Moderate scenario	What you might get back after costs (£)	0	1,060	3,573
	Average return each year (%)	-100.00%	-3.27%	2.76%
Favourable scenario	What you might get back after costs (£)	0	1,257	4,682
	Average return each year (%)	-100.00%	-0.40%	4.92%
Accumulated Investment Amount (£)		118	1,367	2,891
<b>Death Scenario</b>				
Death	What your beneficiaries might get back after costs (£)	1	1,116	3,573
Accumulated Insurance Premium (£)		892	10,315	21,822

### WHAT HAPPENS IF DENTISTS' PROVIDENT IS UNABLE TO PAY OUT?

You may face a financial loss if we cannot meet our obligations due to financial insolvency, but you may qualify for compensation from the Financial Services Compensation Scheme. Most investment business is covered for 100% of the first £85,000 per person, per firm and the scheme may cover you for 100% of any successful insurance claim you make.

### WHAT ARE THE COSTS?

The Reduction in Yield (RIY) shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs.

The amounts shown here are the cumulative costs of the product itself, for three different holding periods. They include potential early exit penalties. The figures assume you invest £1,000 per year. The figures are estimates and may change in the future.

### Costs over time

The person selling you or advising you about this product may charge you other costs. If so, this person will provide you with information about these costs, and show you the impact that all costs will have on your investment over time.

<b>Investment: £1,000 per year If you cash in after...</b>	<b>1 year</b>	<b>11 years</b>	<b>22 years</b>
Total Costs (£)	132	777	2,075
Impact on return (RIY) per year (%)	100.00%	9.10%	3.61%

## **Composition of costs**

The table below shows:

- the impact each year of the different types of costs on the investment return you might get at the end of the recommended holding period;
- the meaning of the different cost categories.

**This table shows the impact on return per year**

One – off costs	Entry costs	1.41%	The impact of the costs you pay when taking out this plan. This includes our distribution costs of your plan.
	Exit costs	0.00%	We will apply an exit penalty if your plan is cancelled before the end of the recommended holding period.
Ongoing costs	Portfolio transaction costs	0.69%	The impact of the costs of us managing the underlying investments for the product.
	Insurance costs	0.00%	This table does not include the costs of your income protection insurance.
	Other ongoing costs	1.51%	This is the total ongoing cost of administering this product.
Incidental costs	Performance fees	0.00%	This product does not charge any performance fees.
	Carried interests	0.00%	This product does not charge any carried interest.

## **HOW LONG SHOULD I HOLD IT AND CAN I TAKE MONEY OUT EARLY?**

### **Recommended required minimum holding period: 22 years**

Your plan and your entitlement to benefits will end automatically when all your covers end, which will normally be on your 67th birthday. To realise the full benefits of the plan, it is recommended that you hold this plan for its full duration. If your plan is cancelled within its first two years, you will not receive anything from your bonus account. After that, if your plan is cancelled before you are 55 years old, we will apply an early withdrawal charge to your bonus account, equal to the bonuses you received in the last two years.

## **HOW CAN I COMPLAIN?**

To make a complaint, please contact us as soon as you can on:

Telephone: +44 (0)20 7400 5700  
 Email: [complaints@dentistsprovident.co.uk](mailto:complaints@dentistsprovident.co.uk)  
 Address: PO Box 76944, London, EC1P 1LG

If you have a complaint, we will acknowledge it in writing within five working days of receiving it. We aim to resolve all complaints within four weeks, however sometimes this can take longer. If so, we will write to you to explain the reason for the delay and give you an indication of when to expect our decision, along with details of the options available to you.

More information about our complaints procedure is available on our website at [www.dentistsprovident.co.uk](http://www.dentistsprovident.co.uk).

## **OTHER RELEVANT INFORMATION**

In addition to this Key Information Document, you will also receive a key features document and a personalised illustration. Further information about Dentists' Provident, this plan and our other plans are available on our website at [www.dentistsprovident.co.uk](http://www.dentistsprovident.co.uk).